



## Customer Satisfaction Campaign

Section : Steering  
C/I Ref. No. : 8K3E-480  
Issue Date : 23 Oct 2008  
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Area Application: Toyota Motor Europe Operational Area

Model Name: Corolla / Auris

Model Code: ADE150, ADE157, NDE150, ZRE151, ZZE150

Campaign Type: Customer Satisfaction Campaign

Subject: Steering Column Concern

### WHAT IS TOYOTA GOING TO DO?

Owners of the involved vehicles will receive a campaign notification by first class mail. Toyota retailers / authorized repairers will check condition of the steering column and will replace the Capsule and Collar on the steering column bracket.

### WHICH VEHICLES ARE INVOLVED?

- Corolla:

Vehicle Model	Model Code	Vehicle Identification Number			Production Period
		WMI	VDS	VIS	
Corolla	ADE150	JTN	BD5#E#	02000032 - 02001981	October 24, 2006 through July 25, 2007
	NDE150		BF56E#	02000051 - 02001972	
	ZRE151		BC5#E#	02000048 - 02011253	
			BV5#E#	02000281 - 02048840	
	ZZE150		BV58E#	72004114 - 72006249	
			BM5#E#	82020118 - 82048832	
			02000083 - 02012143		

**Note:** # indicates that various characters may occupy that position.

IMPORTANT: - Not all vehicles in these ranges are affected and/or sold in your country.  
- The detailed VIN-list of affected vehicles is available at your local Toyota retailers / authorized repairers.

**TOYOTA**



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• Auris:

Vehicle Model	Model Code	Vehicle Identification Number			Production Period
		WMI	VDS	VIS	
Auris	ADE150	JTN	KD5#E#	01000109 - 01005016	October 3, 2006 through August 24, 2007
				02000015 - 02000461	
	KF5#E#		01000108 - 01005012		
			02000017 - 02000516		
	NDE150		KC5#E#	01000106 - 01002624	
				02000016 - 02006379	
	ZRE151	KV5#E#	01000108 - 01013159		
	ZZE150		02000025 - 02052601		
	ADE150	KM5#E#	01000104 - 01005240		
			02000011 - 02012286		
	ADE150	SB1	KD56E#	0F000001 - 0F014903	February 7, 2007 through September 14, 2007
	ADE157		KF56E#	0F000004 - 0F014899	
	NDE150		KB56E#	0F000006 - 0F004640	
	ZRE151		KC5#E#	0F000001 - 0F016700	
	ZRE151		KV5#E#	0F000002 - 0F030979	
				KM5#E#	
	ADE150	NMT	JD5#E#	0R000502 - 0R008243	February 7, 2007 through November 15, 2007
			JF5#E#	0R000507 - 0R008247	
	ADE150		KD5#E#	0R000501 - 0R008250	
				KF56E#	
ADE157	JB5#E#		0R000501 - 0R002985		
			KB56E#	0R000504 - 0R002986	
NDE150	JC5#E#		0R000502 - 0R013794		
			KC5#E#	0R000503 - 0R013810	
ZRE151	JV5#E#		0R000501 - 0R019468		
			KV5#E#	0R000509 - 0R019473	
ZRE151	KV58E#		7R001139 - 7R001238		
			8R002593 - 8R019100		
ZZE150	JM5#E#	0R000501 - 0R011670			
		KM5#E#	0R000505 - 0R011667		

**Note:** # indicates that various characters may occupy that position.

**IMPORTANT:** - Not all vehicles in these ranges are affected and/or sold in your country.  
 - The detailed VIN-list of affected vehicles is available at your local Toyota retailers / authorized repairers.

**WHAT SHOULD AN OWNER DO IF THEY ARE CONCERNED ABOUT THIS CONDITION?**

- Owners are requested to contact their local Toyota retailer / authorized repairer for confirmation whether their vehicle is involved.
- Owners are requested to contact their local Toyota retailer / authorized repairer for diagnosis and repair.
- This Customer Satisfaction Campaign will be performed at **NO COST** by any Toyota retailer / authorized repairer

**WHEN WILL THIS CUSTOMER SATISFACTION CAMPAIGN EXPIRE?**

This Customer Satisfaction Campaign will be available at **NO COST** to the vehicle owners until end of October 2011.

