

Incoming Customer Service Campaign

Section : Engine

C/I Ref. No.: 7K1E-0616

Issue Date: 7 Nov 2007

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Area Application: Toyota Motor Europe Operational Area

Model Name: Rav4, Corolla, Auris, Corolla Verso, Avensis

Model Code: ALA30, ADE150, ADE157, AUR10, ADT250, ADT251

<u>Campaign Type: Incoming Customer Service Campaign</u>

<u>Subject:</u> <u>Engine ECU Reprogramming on AD Engines with DPNR, DPF</u>

or CCO

WHAT IS TOYOTA GOING TO DO?

Toyota retailers / authorized repairers will perform the Incoming Customer Service Campaign whenever a customer brings their vehicle to the dealership for normal repair or maintenance. Toyota retailers / authorized repairers will enhance the engine ECU software to the latest standard.

WHICH VEHICLES ARE INVOLVED?

(With DPNR or DPF)

Model Name	Model Code	Vehicle Identification Number (VIN) Range			Production
		WMI	VDS	VIS	Period
RAV4	ALA30	JTM	B#3#V#	#5000001 - #5063344	July 26, 2005 through July 13, 2007
				#6000005 - #6083801	
Corolla	ADE150	JTN	BF5#E#	#2000009 - #2001898	August 8, 2006 through July 9, 2007
Auris	ADE150	JTN	KF5#E#	#1000105 - #1005012	August 8, 2006 through September 21, 2007
				#2000017 - #2000516	
	ADE150 ADE157	NMT	#F5#E#	#R000505 - #R006983	
			#B5#E#	#R000501 – #R002901	
	ADE150 ADE157	SB1	KF5#E#	#F000004 - #F013235	
			KB5#E#	#F000006 - #F004523	
Corolla Verso	AUR10	NMT	E#1#R#	#R000002 - #R113035	April 8, 2005 through August 21, 2007
Avensis	ADT250	SB1	#D5#L#	#E008209 - #E052114	April 18, 2005 through July 31, 2007
	ADT251	SB1	#B5#L#	#E001005 - #E075913	

Note: # indicates that various characters may occupy that position.

IMPORTANT: - Not all vehicles in these ranges are affected and/or sold in your country.

- The detailed VIN-list of affected vehicles is available at your local Toyota retailers / authorized repairers.





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Model	Model Code	VIN Range			Production
Name		WMI	VDS	VIS	Period
RAV4	ALA30	JTM	BA3#V#	05000007 – 05088519	August 19, 2005 through March 31, 2008
				06000000 - 06102686	
Corolla	ADE150	JTN	BD5#E#	02000032 - 02002382 03500103 - 03500359 0J000101 - 0J001516	October 24, 2006 through March 31,2008
		AHT	LF56E#	03002295 – 03002751	February 8, 2008 through March 31, 2008
Auris	ADE150	JTN	KD5#E#	01000107 - 01005016 02000015 - 02000461	September 19, 2006 through March 31, 2008
		NMT	JD5#E#	0R000502 - 0R014873	
			KD5#E#	0R000501 - 0R014869	
		SB1	KD56E#	0E001003 - 0E001331	
				0F000001 - 0F024243	
Corolla Verso	AUR10	NMT	EA1#R#	0R000001 - 0R150218	April 8, 2005 through March 31, 2008
Avensis	ADT250	SB1	#D56L#	0E001001 - 0E083151	April 18, 2005 through March 31, 2008
	ADT251	SB1	#A56L#	0E001001 - 0E091533	

Note: # indicates that various characters may occupy that position.

IMPORTANT: - Not all vehicles in these ranges are affected and/or sold in your country.

 The detailed VIN-list of affected vehicles is available at your local Toyota retailers / authorized repairers.

WHAT SHOULD AN OWNER DO IF THEY ARE CONCERNED ABOUT THIS CONDITION?

- Owners may contact their local Toyota retailer / authorized repairer for confirmation whether their vehicle is involved.
- This Incoming Customer Service Campaign will be performed at NO COST by any Toyota retailer / authorized repairer

WHEN WILL THIS INCOMING CUSTOMER SERVICE CAMPAIGN EXPIRE?

This Incoming Customer Service Campaign will be available at **NO COST** to the vehicle owners until end of August 2011.

